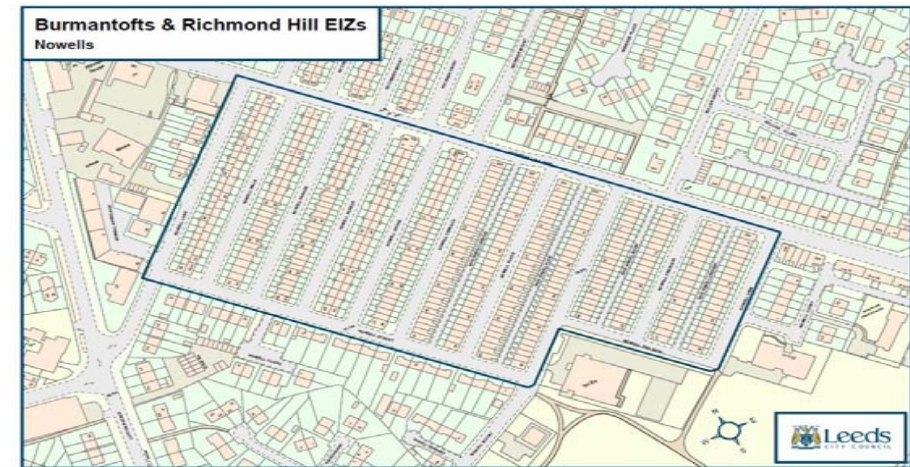


Resident Perception Tracker

	Marks out of 10				Percentage of residents who thought this was a key issue/problem									
	How clean is street?	How clean is the area?	LCC efforts?	Residents efforts?	Wheely bins	Waste in gardens	Shop bins	Shop waste	Street litter	Flytipping	Dog mess	Housing conditions	Bin yards etc	Other
Initial Zone Setup Score	4.8	3.4	5.3	4.0	39.0%	60.0%	3.0%	3.0%	48.0%	34.0%	58.0%	34.0%	0.0%	2.0%
6 Monthly Re-Score	5.7	3.7	6.2	4.9	74.0%	61.0%	6.0%	6.0%	61.0%	38.0%	72.0%	47.0%	6.0%	2.0%
12 Monthly Re-Score	5.1	4.2	5.1	4.7	50.0%	55.0%	3.0%	3.0%	60.0%	37.0%	62.0%	32.0%	6.0%	3.0%



Enforcement Service Requests	Cases Identified	Notices Served	Notices Complied	FPNs Issued	FPNs Paid	FPN Value	Ongoing Prosecutions	Streets Service Requests	SRs Identified
Dog Fouling & Signage	10							Litter Bin Empty	1
Commercial Waste	18	8	5	2	1	£300		Litter Bin Request	1
Domestic Waste	8	3	1					Litter Bin Repair	2
Fly Tipping	7	1	1					Bulky Request	9
Litter Problems	4							Dog Fouling	3
Waste in the Garden	244	123	109	7	6	£600	5	Fly Tip	31
Obstruction	1							Footpath Sweeping	3
Overgrown Vegetation	12	1	1					Ginnet	5
Illegal Advertising	1							Graffiti	2
Housing Defect	3	3						Gully	8
Housing Dirty	2							Litter Complaint	6
Housing Other	7	2	1					Dead Animal Removal	
Housing Vacant	6	3	3					Road Sweeping	5
Drainage	7	6	6						
Bin Left out on the Street	3	1							
Accumulation of Faeces	9	3	2						
Smoke from Bonfire	1								
Totals:	343	154	129	9	7	£900	5	Total:	76

Main Issues Identified via Perception Surveys
Dog Fouling & Waste in Gardens

Date Work in Zone Commenced: May 2012
 Number of Domestic Properties: 457
 Number of Commercial Properties: 8

Intervention Plan (inc timescales) Environmental Action Officers Report

The main issues in the area are bins on street, flytipping, litter and waste in gardens.

To tackle these issues we visit and walk the area where possible on a daily basis. We are monitoring refuse (wheely) bin collections, as this an on-going issue.

In the next period we plan to arrange a bin stencilling day as part of the work to tackle wheely bins left on streets. This will also enable us to serve a blanket Section 46 legal notice on all residents. This notice will allow us to then take immediate, swift action to fine anyone continuing not to contain and present their waste properly.

We will continue to monitor the missed bin collection situation, serve Litter Clearance Notices for waste in gardens and investigate any fly tips and have them removed.

Legal Action/ Completed Prosecutions

Defendant Details: Adrian Brough - 3 Nowell Grove

Offence Details: EPA90 - Environmental Protection Act 1990. (WIG)

Result Details: Guilty - fine imposed. Fine £100. Surcharge £15. Costs: £478.79

Total Fine Imposed: £593.79

Defendant Details: Steven Atkinson & Tracey Turner - 9 Nowell Place

Offence Details: EPA90 - Environmental Protection Act 1990. (WIG)

Result Details: Guilty - fine imposed. Fine £200. Surcharge £30. Costs: £517.50

Total Fine Imposed: £747.50

Defendant Details: Landlord of a property on Nowell Mount

Offence Details: PDPA49 - Prevention of Damage by Pests Act 1949(WIG)

Court Hearing Scheduled for: 12th June 2013

Defendant Details: Anthony Smith - 34 Nowell Mount

Offence Details: EPA90 - Environmental Protection Act 1990. (WIG)

Result Details: Guilty - fine imposed. Fine £400. Surcharge £40. Costs: £588.99

Total Fine Imposed: £1028.99